







We have a cross-practice team of experienced lawyers, who handle a wide range of boardroom-level crisis situations on a daily basis for clients across a number of sectors and jurisdictions. The full-service nature of our practice, coupled with our global footprint, means that we are able to call upon subject matter experts across a number of areas, providing a wraparound protective approach for our clients.

Our experience and expertise is demonstrated by the number of high-profile and sensitive boardroom-level crisis events that we have worked on. From complex financial matters and cybersecurity issues through to highly sensitive public interest cases including serious allegations of harassment, bullying and discrimination in the workplace, our expert team has a proven track record of supporting clients when they need it the most and protecting their financial and reputational position.



Our Service

					
Access to a cost-effective dedicated telephone support service to connect you to our team of crisis specialists, available 24/7, 365 days a year	Available as part of your risk management strategy rather than only in times of a crisis	Tailored to your business needs, structure and global footprint	Ongoing assistance beyond the initial telephone advice should the situation warrant it	Cost-effective setup and ongoing retainer pricing model	Proactive service management and reporting

How We Can Support You

Examples of areas where we can support you include:

Bribery and Corruption	Environmental Damage/Disaster	Regulatory and Law Enforcement
Competition and Antitrust	Financial Crisis	Reputational, Including Social Media
Corporate Governance, Including ESG Risks	Health and Safety	White Collar Crime
Data Privacy and Cybersecurity	Product Safety and Recall	Workforce Issues, Including Diversity, Equity and Inclusion



Simple Process



Post-incident response support can be provided outside of the hotline to ensure that risks are mitigated and you have the advice to protect your business. You will be able to work closely with our dedicated team to agree instructions.

Effective Cost and Service Management

Each setup and ongoing support plan will be dealt with appropriately based on the crisis types you want to cover and your global footprint. A cost-effective setup fee and an annual retainer will be agreed with you that will deal with monthly costs and management fees. Our service will include:

✓	Producing a contact matrix of the lawyers available in each jurisdiction
✓	Providing an “operations manual” for you to share with your global teams, which will include an overview of how the helpline will work and which phone number to use
✓	Quarterly reviews of the contact matrix to ensure phone numbers are up to date
✓	Providing updates to the telephone provider if we find changes to the above
✓	Management and trend reporting

To confirm, where there are jurisdictions that we do not operate in, there are local firms that we have worked with before that we can ask for specialised advice should the caller require it. However, the call would go to a member of our firm to ensure it is actioned appropriately.

Key Contacts



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Global Coverage

More Than 40 Offices Across Four Continents

Our Locations

Abu Dhabi	Los Angeles
Amsterdam	Madrid
Astana	Manchester
Atlanta	Miami
Beijing	Milan
Beirut	New Jersey
Berlin	New York
Birmingham	Palo Alto
Böblingen	Paris
Bratislava	Perth
Brussels	Phoenix
Cincinnati	Prague
Cleveland	Riyadh
Columbus	San Francisco
Dallas	Santo Domingo
Denver	Shanghai
Dubai	Singapore
Dublin	Sydney
Frankfurt	Tampa
Hong Kong	Tokyo
Houston	Warsaw
Leeds	Washington DC
London	

Regional Desks and Strategic Alliances

Africa	India
Brazil	Israel
Caribbean/Central America	Mexico