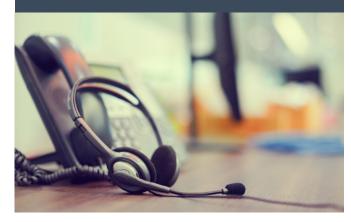




24/7, 365 Global Corporate Crisis Incident Response Hotline

We have a cross-practice team of experienced lawyers, who handle a wide range of boardroom-level crisis situations on a daily basis for clients across a number of sectors and jurisdictions. The full-service nature of our practice, coupled with our global footprint, means that we are able to call upon subject matter experts across a number of areas, providing a wraparound protective approach for our clients.

Our experience and expertise is demonstrated by the number of high-profile and sensitive boardroom-level crisis events that we have worked on. From complex financial matters and cybersecurity issues through to highly sensitive public interest cases including serious allegations of harassment, bullying and discrimination in the workplace, our expert team has a proven track record of supporting clients when they need it the most and protecting their financial and reputational position.





Our Service



How We Can Support You

Examples of areas where we can support you include:

Bribery and Corruption	Environmental Damage/Disaster	Regulatory and Law Enforcement
Competition and Antitrust	Financial Crisis	Reputational, Including Social Media
Corporate Governance, Including ESG Risks	Health and Safety	White Collar Crime
Data Privacy and Cybersecurity	Product Safety and Recall	Workforce Issues, Including Diversity, Equity and Inclusion

Simple Process

Set Up Based on Your Needs

Call Incident Response Hotline Provide Brief
Overview of the
Issue

to the Most
Appropriate
Lawyer

Issue Handled and Appropriate Follow-Up Conducted

Post-incident response support can be provided outside of the hotline to ensure that risks are mitigated and you have the advice to protect your business. You will be able to work closely with our dedicated team to agree instructions.

Effective Cost and Service Management

Each setup and ongoing support plan will be dealt with appropriately based on the crisis types you want to cover and your global footprint. A cost-effective setup fee and an annual retainer will be agreed with you that will deal with monthly costs and management fees. Our service will include:

- Producing a contact matrix of the lawyers available in each jurisdiction
- Providing an "operations manual" for you to share with your global teams, which will include an overview of how the helpline will work and which phone number to use
- Quarterly reviews of the contact matrix to ensure phone numbers are up to date
- Providing updates to the telephone provider if we find changes to the above
- Management and trend reporting

To confirm, where there are jurisdictions that we do not operate in, there are local firms that we have worked with before that we can ask for specialised advice should the caller require it. However, the call would go to a member of our firm to ensure it is actioned appropriately.

Global Coverage

More Than 40 Offices Across Four Continents

Our Locations

Abu Dhabi Los Angeles
Amsterdam Madrid
Astana Manchester
Atlanta Miami
Beijing Milan
Beirut New Jersey

Beirut New Jers
Berlin New York
Birmingham Palo Alto
Böblingen Paris
Bratislava Perth
Brussels Phoenix
Cincinnati Prague
Cleveland Riyadh

Columbus San Francisco
Dallas Santo Domingo
Denver Shanghai
Dubai Singapore
Dublin Sydney
Frankfurt Tampa
Hong Kong Tokyo

Leeds Washington DC

London

Houston

Regional Desks and Strategic Alliances

Africa India
Brazil Israel
Caribbean/Central America Mexico

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