

UK

ICO Serves Enforcement Notice to Halt Nuisance Calls

The Information Commissioner's Office (ICO) has issued an enforcement notice to a direct marketing company based in Wales ordering them to stop making marketing phone calls to people registered with the Telephone Preference Service or who have specifically asked not to receive such calls. The notice follows an investigation by the ICO after 144 complaints were received about nuisance calls from the company.

[ICO news release – September 2014](#)

ICO Guidance on Cloud Computing

The ICO has issued guidance on how to ensure that data stored in the cloud is kept secure. The guidance explains what cloud storage is and the implications for personal data. In order to help users identify the right cloud services provider, it lists those features of a cloud service that users should look out for and which facilitate data protection compliance.

[ICO – Cloud Computing – 8 September 2014](#)

Council Ordered to Implement Improved Data Protection Procedures Following Security Breaches

The ICO has ordered the Isle of Scilly Council to implement new data protection procedures after two security breaches were discovered. An investigation revealed that council employees had lost paper documents containing sensitive personal data and inadvertently added a document attachment to an email, resulting in details of ongoing disciplinary action against a head teacher coming into the public domain.

[ICO news release – 9 September 2014](#)

ICO Warns Employees Not to 'Walk Off' with Personal Data

The ICO has warned employees changing jobs not to be tempted to take personal information from their former employer with them. The ICO's warning came on the back of reports that an employee of a solicitor's firm was, this week, fined by magistrates under section 55 of the Data Protection Act 1998 for taking documents, which included the sensitive personal data of those involved in legal proceedings, from his former employer for use at a rival firm.

[ICO news release – 9 September 2014](#)

Independent Press Standards Organisation Launched

The new Independent Press Standards Organisation (IPSO) has launched. As from 8 September, IPSO replaces the Press Complaints Commission as the regulator of newspapers and magazines in the UK. IPSO's remit includes the investigation of harassment by journalists and breaches of the Editor's Code of Practice.

[IPSO.co.uk – announcement – September 2014](#)

EU

Germany

Facebook Fan Pages Admissible Under German Law

Operators of Facebook fan pages are not responsible for possible data privacy violations by Facebook, the Higher Administrative Court for the state of Schleswig Holstein has ruled. The court rejected an appeal by the Data Protection Agency in Schleswig Holstein against the ruling of the Administrative Court in Schleswig. The Data Protection Agency had previously held that certain Facebook practices, including the use of cookies and facial recognition, violated German data privacy regulations and had ordered a Facebook user, an academic institution, to deactivate its Facebook fan pages.

The Higher Administrative Court found that fan page operators had no technical and legal influence on Facebook's data collection practices and the fact that Facebook was receiving anonymous statistical data from its users was not sufficient for assuming a shared responsibility for data privacy violations. The ruling did not address the general question to what extent Facebook can be held responsible for its practices under German law. The matter has been appealed to the Federal Administrative Court.

[Schleswig. Holstein.de](http://Schleswig.Holstein.de)

Ireland

New Data Protection Commissioner Appointed

The Irish government has announced the appointment of a new Data Protection Commissioner. Helen Dixon, currently the Irish Registrar of Companies and with a background working in technology firms, will replace Billy Hawkes who retired last month.

[Irish Government news service – news release – 10 September 2014](#)

International

Survey Reveals Mobile Apps Fail to Give Basic Privacy Information to Users

A news release by the ICO has announced the publication of the results of a survey by the Global Privacy Enforcement Network (GPEN) of over 1,200 mobile apps by 26 privacy regulators worldwide. As a member of GPEN, the ICO reviewed 50 of the most popular apps launched by UK developers. The survey found that 85% of the apps reviewed failed to give users adequate information on how they were collecting, using and disclosing personal data and that users of 59% of the apps would find it difficult to locate privacy information. Almost one third of the apps requested permission to access large amounts of additional, excessive personal information.

[ICO news release – 10 September 2014](#)

Singapore

New Advisory Guidelines Published

The Personal Data Protection Commission (PDPC) has issued new advisory guidelines for the Education, Healthcare and Social Service sectors. The guidelines are designed to address specific issues faced by those sectors when complying with Singapore's Personal Data Protection Act 2012. The new guidelines complement those produced in May 2014 for the Telecoms and Real Estate industries.

The guidelines are available on the [PDPC website](#).

Contact

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